

Yarnell Water Improvement Association  
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To Whom It May Concern:

As a public water utility in a small rural community we strive to maintain a high quality service to our customers by staying in compliance and keeping up to date on upcoming changes and new rules and regulations.

Over the last several months, Yarnell Water has been visited by Edmundo Mendez, a circuit rider for Rural Water Association of Arizona.

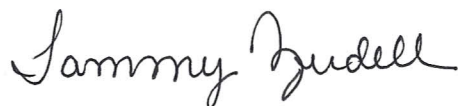
During his visits Mr. Mendez has provided us with some very helpful information and informed us of upcoming changes to yearly reports that we were unaware of until Mr. Mendez's visit informed us of such.

We have been visited by other circuit riders, but none have been as helpful or provided us with useful information that would benefit this water utility until Mr. Mendez took over as our circuit rider for this area.

It is a pleasure speaking with him and finding out new and helpful information that benefits our quality of service.

We look forward to working with him in the upcoming year!

Sincerely,

A handwritten signature in cursive script that reads "Tammy Zudell".

Tammy Zudell  
Office Manager  
Yarnell Water Improvement Association