

MOBILE GARDENS WATER
IMPROVEMENT DISTRICT
33520 HAPPY LANE
P.O. BOX 561
WITTMANN AZ. 85361

Dear Mr. Ohnmeiss:

We the board of directors of the of the above district are writing this letter to express our grateful appreciation for all the help and information that the Rural Water Association of Arizona has provided to this very small and often confused utility.

Our main contact has been Mr. Frank Soto. Does anyone know how it feels in this day and age of voice mail to place a call and have it answered by the person you are calling? We have called Frank early in the morning and late at night, when he was in this state and when he was in another, on weekends and we are sure many times when he would consider himself off duty. We have yet to find him unreachable. Does anyone understand what this means to a small district like ours? To be able to draw on an impartial source for contacts in state and county agencies, to help navigate our way with all the rules of title 48, to offer alternatives to problems we incur, drawing on his experiences with other districts, to make sure we understand the open meeting laws, and most of all to always be in a teaching mode to make us a better educated and informed board.

Frank seems to have a rare gift for patience with people who have yet to learn the ins and outs of a water district, from board members to the general public that attend our meetings on "hot issues" and when asked he has been at these meetings, calmly addressing the issues and getting our customers to be calm and really understand our options.

Enough said. May Frank and all the other good people of your association continue to serve the districts of Arizona in the same outstanding manner as you have in the past, and may the people you serve understand what a valuable asset your association is to so many communities.

DATED THIS 27th DAY OF JULY 2009

CHAIRMAN OF THE BOARD
MOBILE GARDENS WATER IMPROVEMENT DISTRICT

FREDERICK D. SHARP

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